



State of emergency — winter weather

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Summary of update effective January 30, 2026

The State of Georgia has issued a state of emergency for North and Central Georgia, beginning Friday, January 30, 2026, and ending at 11:59 p.m. on Friday, February 6, 2026, unless the governor renews it.

What actions has Amerigroup taken to address this issue?

Pharmacy

Amerigroup has implemented the Emergency Refill Too Soon (RTS) procedures for Medicaid members.

Effective immediately, if a member from the disaster area attempts to fill any prescription (excluding narcotics) resulting from the disaster, and the claim rejects with a *Reject 79 Refill Too Soon*, the pharmacy should enter Submission Clarification Code 13 in NCPDP vD.0 field 420-DK, Submission Clarification Code.

Note: To receive an early refill, members must have a refill on file. If there is no refill on file, the pharmacy will contact the care provider to obtain one.

This override code should be used to process claims only for these members through February 6, 2026, unless the governor renews the state of emergency.

Prior authorizations:

- We have waived prior authorization requirements for in-network and out-of-network medical services.
- We respectfully request notification of admissions so that we may assist our care providers, facilities, and members in coordinating any post-discharge services, including transportation or transfers to services outside of the affected parishes.
- We will not deny an inpatient facility for late submission of clinical information and will accept verbal concurrent reviews.

What if I need assistance?

Provider Services: **800-454-3730**