

# Provider Update

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## New pregnancy notification process using the Availity Web Portal Benefit Look-Up Tool

As a reminder, Amerigroup Iowa, Inc. offers pregnant women several services and benefits through the Taking Care of Baby and Me® program. It is our goal to identify all pregnant members early in their pregnancy, so they can take full advantage of the education, support, resources and incentives Amerigroup provides throughout the prenatal and postpartum period.

We've partnered with Availity, the vendor supporting the Benefit Look-Up Tool you may currently use in your OB office, to send us information about newly identified pregnant women. This new process, including the *HEDIS® Maternity Attestation* form, helps providers connect patients with additional benefits as soon as possible. The reporting process includes a few simple steps.

### How it works

When a member of childbearing age visits the OB office, the office associate is prompted to answer the question "Is the member pregnant?" during the eligibility and benefits inquiry process. If the response is "yes," Amerigroup then asks about the due date and a *HEDIS Maternity Attestation* form is generated for the OB office to complete. On this electronic form, the provider enters other important information including the date of the first prenatal care visit, delivery date and postpartum visit date.

This new, user-friendly workflow generates timely information that aids members, providers and Amerigroup in improving birth outcomes with early intervention and complying with HEDIS benchmarks.

We are working hard to support providers throughout Iowa in receiving necessary training for this new workflow and that all questions are answered. If you have any specific questions regarding the new Availity maternity attestation, please feel free to reach out to Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at:  
<https://providers.amerigroup.com/ia>

