

Provider update

Reminder – Place of service code for professional services in an outpatient setting

Summary of reminder

We require all services that are rendered in an office, professional building, medical office building, clinic, or a space owned by a hospital or an institutional provider, other than the primary structure on the campus of the hospital or institutional provider, to be billed on a *CMS-1500 Claim* form. When billing for these professional services on a *CMS 1500*, they should be billed with place of service (POS) 19 or 22, not POS 11 or 12.

Why is this reminder necessary?

Services rendered in a hospital outpatient-based clinic should be 19 or 22, not POS 11 or 12. For example, services rendered initially in an emergency room and subsequently admitted for observation, outpatient POS 19 or 22 should be used as the member was not admitted to the hospital as inpatient.

What is the impact of this change?

Any claims adjusted or submitted that were billed incorrectly with POS 11 or 12 will be subject to recoupments as these services are not reimbursable separately.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, call Provider Services at **800-454-3730** or visit the *Contact Us* section at the bottom of our provider website (<https://provider.amerigroup.com/IA>) for up-to-date contact information.



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