Provider update

Voluntary recall of Philips Respironics CPAP machine, BiPAP machine, and ventilators

On June 14, 2021, Philips Respironics* issued a voluntary recall on specific brands of their continuous positive airway pressure (CPAP) machines, bilevel positive airway pressure (BiPAP) machines, and ventilators. Philips Respironics has established a registration process that allows patients, users, or caregivers to look up their device's serial number and initiate a claim if their unit is affected. To view the recall information and register a device, use the following link**:** **https://www.usa.philips.com/healthcare/e/sleep/communications/src-update**.

Members may also call Philips Respironics at **877-907-7508** with questions. We highly recommend devices be registered to appropriately identify all recalled units and so that impacted patients, users and caregivers receive the most up-to-date information from Philips Respironics.

* Phillips Respironics is an independent company providing medical devices on behalf of Amerigroup Iowa, Inc.