

## Iowa 2022 Medicare Advantage plan changes

### Annual benefit changes for Medicare Advantage plan members under Amerigroup Iowa, Inc. will be effective January 1, 2022.

The following is a summary of these changes. Complete details are in the member's *Evidence of Coverage (EOC)*. Visit <https://shop.amerigroup.com/medicare> for *EOC*, formularies, and benefit summaries, or contact Provider Services at the number on the back of the member's ID card. Changes may include medical and Part D benefits, copays, coinsurance, deductibles, formulary coverage, pharmacy network, premiums, and out-of-pocket maximums.

Some group-sponsored Medicare Advantage plan benefits vary from the Medicare Advantage plans offered to individuals. Please refer to the member's *EOC* or call Provider Services at the number on the

### 2022 highlights:

Not all benefits listed below are available to all Medicare Advantage members. Complete details are in the member's *EOC*:



#### For non-D-SNP plans, Tier 1 and Tier 2 mail-order drugs are available at a \$0 copay:

- This offers a 30- to 90-day supply for Tier 1 and Tier 2 covered drugs at a \$0 copay if purchased through mail-order.



#### Healthy Groceries (Grocery Card) benefit:

- Members can receive a debit card with a monthly allowance to spend on healthy food items at participating retailers. Funds will not be rolled over from one month to the next.
- Some items including tobacco and alcohol products are excluded.
- Precertification may be required to qualify for this benefit on some plans.
- This could be offered as an embedded benefit or an option that members can pick from.



#### Flex Account — Dental, Vision, Hearing:

- Annual allowance to be used for out-of-pocket costs for dental/vision/hearing services
- Members would be provided a debit card that can only be used at certain provider or merchant types. Amerigroup funds the card, and any unused funds would be recouped at the end of the benefit period. Funds will not be rolled over from one benefit period to the next.
- No precertification will be needed to qualify for this benefit.
- This will be offered as an or Everyday Extra].



#### In-Home Support\* benefit:

- Members can receive [60] hours per year of In-Home Support companionship to target social isolation. While the focus of the benefit is companionship, the In-Home Support can provide limited assistance with activities of daily living (ADL).
- In-Home Support can be trained to enforce gaps in care such as health risk assessments, flu shots, medication adherence, etc.

\* In-Home Support is an independent company providing member support services on behalf of Amerigroup Iowa, Inc. Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Iowa, Inc.

- No precertification will be needed to qualify for this benefit.
- This will be offered as an Everyday Extra.



**Value-based insurance design (VBID) (D-SNP only):**

- The VBID model allows Medicare Advantage organizations (MAOs) to further target benefit design to enrollees based on chronic condition and/or socioeconomic characteristics.
- Amerigroup VBID will be offered on D-SNP plans. Qualification is based on meeting income requirements.
- Benefits that were formerly Everyday Extras will move to VBID for D-SNP plans.
- D-SNP V-BID benefits will include:
  - Assistive devices.
  - Personal home helper.
  - Dental/vision/hearing flex card.
  - Health and fitness tracker.
  - Pest control.
  - In-Home Support.
  - Healthy Groceries.
  - Low-income subsidy (LIS) copay buy down - Members in this plan will pay nothing for their Part D covered drugs through the deductible, initial coverage, gap and catastrophic stages.
  - Nonemergency transportation.
- Advanced Directives: Members have access to an online advanced care planning resource called MyDirectives®. MyDirectives® is available to the member and their designated medical providers 24 hours a day, seven days a week. To get started, log into the member portal and go to the Programs Dashboard and select Advance Directive Programs. It will take you to MyDirectives® to create a new account, or link your existing account. This resource helps them create an advance directive where they can combine the elements of:
  - Living wills
  - Medical powers of attorney
  - Organ donation forms



**Changes to Everyday Extras (EE) benefits:**

- Service dog, and healthy pantry benefits are now embedded benefits, not EE.
- Added option to allow members to choose one from a list of benefits. >

**Medicare Advantage HMO**

One existing HMO will expand into the following areas in 2022:

2022 plan nam	Counties
<b>Amerivantage Dual Coordination (HMO D-SNP)</b>	Adair, Adams, Allamakee, Appanoose, Audubon, Boone, Bremer, Buchanan, Buena Vista, Butler, Calhoun, Carroll, Cherokee, Chickasaw, Clay, Clayton, Clinton, Crawford, Dallas, Davis, Delaware, Dickinson, Emmet, Fayette, Floyd, Franklin, Greene, Hamilton, Hancock, Hardin, Harrison, Howard, Humboldt, Ida, Iowa, Jones, Keokuk, Kossuth, Lee, Louisa, Lyon, Mahaska, Marion, Marshall, Mitchell, Monona, Monroe, Muscatine, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Ringgold, Sac, Scott, Shelby, Sioux, Van Buren, Wapello, Webster, Winnebago, Woodbury, Worth, Wright

## Formulary and pharmacy

Encourage your patients to review the 2022 formulary information within their *Annual Notice of Change (ANOC)* mailing, their new member kit, or online. Ask your patients if the coverage for any of their prescriptions has been changed. If your patient has been impacted by changes to prescription coverage, consider alternative medications in a lower cost-sharing tier.



### Prior authorization for Medicare Advantage plans

Prior authorization requirements are available at <https://www.availity.com>. Contracted and non-contracted providers who are unable to access Availity\* may call Provider Services at the phone number on the back of the member's ID card for prior authorization requirements.

Please check the member's ID card for any identification and/or group number changes that may affect claim submissions.

Sample 2022 member ID cards will be available at <https://provider.amerigroup.com>.