

## **New pregnancy notification process using the Availity Web Portal Benefit Look-up Tool**

As you know, Amerigroup Community Care offers pregnant women several services and benefits through the Taking Care of Baby and Me<sup>®</sup> program. It is our goal to ensure all pregnant members are identified early in their pregnancy so they can take full advantage of the education, support, resources and incentives Amerigroup provides throughout the prenatal and postpartum period.

We've partnered with Availity, the vendor supporting the Benefit Look-up Tool you may currently use in your OB office, to send us information about newly identified pregnant women. This new process, including HEDIS<sup>®</sup>\* maternity attestation, will help providers connect patients with additional benefits as soon as possible. The reporting process includes a few simple steps.

### **How it works:**

When an Amerigroup member of childbearing age visits the OB office, the office associate will be prompted to answer the question "Is the member pregnant?" during the eligibility and benefits inquiry process. If the response is "yes," Amerigroup will inquire about the due date and a *Maternity Attestation Form* will be generated for the OB office to complete. On this electronic form, the provider will enter other important information including the date of the first prenatal care visit, delivery date and postpartum visit date.

This new, user-friendly workflow will generate timely information that will help members, providers and Amerigroup improve birth outcomes with early intervention and ensure compliance with HEDIS benchmarks.

We will be working hard to ensure Amerigroup providers throughout Maryland receive necessary training for this new workflow and that all questions are answered. If you have any specific questions regarding the new Availity maternity attestation in Maryland, please feel free to reach out to Provider Services at 1-800-454-3730.

\*HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).