

**Provider update****Mail order pharmacy reminder**

The IngenioRx\* Home Delivery Pharmacy provides all eligible Amerigroup Community Care members the opportunity to have prescriptions delivered to their home, free of charge.

**Benefits include:**

- **Safety:** In light of COVID-19, having medications delivered directly to a member's home is a safer option than visiting the pharmacy.
- **Convenience:** IngenioRx Home Delivery is a convenient alternative for members who have difficulty with transportation or mobility limitations.
- **Extended day supply:** Amerigroup members can receive up to a 60-day supply with mail order for eligible non-specialty maintenance medications.
- **Easy order refills:** Members can refill prescriptions by calling the IngenioRx Pharmacy Member Services number on the back of their ID card or online at <https://www.myamergroup.com/NJ>.
- **Speaking with a pharmacist:** Members can speak directly with a pharmacist who will answer their medication questions.

**Eligible medications include:**

- Any non-specialty, maintenance medication that the member has been taking for a minimum of two 30-day fills at their local retail pharmacy to treat chronic conditions, such as high cholesterol, high blood pressure, or diabetes. Fills that are being requested for home delivery must have occurred within the previous 90 days and be at the same dosage.
- Both brand-name and generic medications.

Controlled substances (Schedule 2 through 5), specialty medications, and compounds **are not included**.

**How do I send in prescriptions for home delivery?**

You can send prescriptions to the IngenioRx Home Delivery Pharmacy in the following ways:

- **ePrescribe:** Search for IngenioRx Home Delivery Pharmacy in your ePrescribing platform.
- **Fax:** **800-378-0323**
- **Phone:** **833-203-1742**

**What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience associate or call Provider Services at **800-454-3730**.

\* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Amerigroup Community Care.