

Update about the EVV mandate

Section 12006 of the 21st Century Cures Act (Cures Act) and the Centers for Medicare & Medicaid Services (CMS) has mandated that electronic visit verification (EVV) will be required for all personal care assistance services (PCA) by January 1, 2021, and all home healthcare services by January 1, 2023. The Cures Act mandate requires all visits to be timestamped via an electronic verification method using EVV tools to record the member, caregiver, location of the service, date of the service, and the type of service performed.

All claims for PCA delivered through provider agencies must be supported by verified visit data. **Effective May 1, 2021, Amerigroup Community Care will cease providing approvals of PCA services and will cease payments to provider agencies that are not fully compliant by July 1, 2021.**

Amerigroup offers CareBridge,* a best-in-class EVV solution, to providers at no cost. CareBridge integrates with other EVV solutions and can be used with a mobile phone, tablet, or landline. Training sessions and modules, virtual support, and a resource library are available at <https://www.carebridgehealth.com/trainingnjev>.

- Providers using the CareBridge EVV platform should visit <https://www.carebridgehealth.com/trainingnjev> to enroll and receive required training. Call CareBridge at **844-924-1755** or email njev@carebridgehealth.com if assistance is needed.
- Providers using another platform must attend the Electronic Data Interchange (EDI) sessions provided through the HHAeXchange learning management system (LMS) at <https://hhaexchange.com/nj-dmahs/>.

Additional information about this mandate is in the *NJ DHS DMAHS Newsletter 31-01*, available at www.njmmis.com. For more information or if you have questions, please reach out to your MLTSS provider representative at nj1mltssprovhlp@amerigroup.com.

* CareBridge is an independent company providing an electronic visit verification solution on behalf of Amerigroup Community Care.