

Employment and Community First CHOICES (ECF CHOICES) provider workforce supports training

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ECF CHOICES provider workforce supports

- Amerigroup Community Care has allocated funds to support providers who are focused on supporting the Direct Support Professional (DSP) workforce.
- All ECF CHOICES providers who are contracted to provide ECF CHOICES services and are willing to work with the Amerigroup Workforce Development team are eligible to apply for these additional supports.
- These provider workforce supports offer additional resources to increase the skills of your DSPs, expand the services you provide, or potentially expand your geographic area.

Why is Amerigroup offering these supports?

- Support the capacity and competency of direct support professionals (DSPs)
- Increase the learning opportunities for the direct support staff serving individuals in the ECF CHOICES program to encourage retention and reduce turnover
- Increase number of providers contracted for ECF CHOICES services (specifically in rural counties)
- Decrease the time it takes to initiate services
- Increase number of individuals supported and the quality of the services delivered

Types of Training

- Employment related training
- Group 7/8 Specific training
- Quality Improvement in Long Term Supports and Services (QuILTSS) badging/apprenticeship
- The Skills System

Types of training support

Employment related training:

- Help offset the costs for staff training, such as the Association of Community Rehabilitation Educators or Certified Employment Support Professional exams*
- Cross train direct support persons as job coaches through the training resource network

* Proof of training completion will be required for reimbursement. This cannot be used for retroactive training or training paid by any other funds.

Types of training support

Employment related training benefits:

- Add employment services to your contract
- Decrease wait times for services for employment services
- Serve more individuals

Types of training support (cont.)

Group 7/8 specific training:

- Help offset the costs for staff training and/or exams, such as the Registered Behavior Technician (RBT) or National Association for the Dually Diagnosed (NADD)*
- Cross train direct support professionals as behavior support specialists (BSS)

* Proof of training completion will be required for reimbursement. This cannot be used for retroactive training or training paid by any other funds.

Types of training support (cont.)

Group 7/8 specific training benefits:

- Add group 7/8 services to your contract
- Decrease wait times for services
- Serve more individuals in group 7/8

Types of training support (cont.)

Quality Improvement in Long Term Supports and Services (QuILTSS) badging/apprenticeship:

- Help offset the costs for staff training with the QuILTSS Institute*
- Increase recruitment opportunities and improve retention rates among DSPs
- Support a DSP in pursuing an apprenticeship through the Tennessee Department of Labor

* Proof of training completion will be required for reimbursement. This cannot be used for retroactive training or training paid by any other funds.

Types of training support (cont.)

Quality Improvement in Long Term Supports and Services (QuILTSS) badging/apprenticeship benefits:

- Add additional ECF services to your contract
- Decrease wait times for services
- Serve more individuals with high-quality staff

Types of training support (cont.)

The Skills System:

- Provide additional tools for DSPs to use to support members
- Uses Dialectical Behavior Therapy (DBT) informed approach

Types of training support (cont.)

The Skills System benefits:

- Supports direct support staff with co-regulation to manage emotions in high stress situations
- Serve more individuals with high-quality staff

Feedback

Do you have another idea for training that we haven't outlined above?

Is there a training opportunity you would like to offer your direct support staff that you feel would benefit your organization and our members?

Please share your thoughts and see how we might be able to partner together!

Application process

We will start accepting applications April 1, 2022,* and will remain open until either all of the funds are used or until November 18, 2022*, whichever comes first.

The Amerigroup Workforce Development team and its leadership will review and approve all applications.

Find the application online at <https://provider.amerigroup.com/TN> submit to Joy Dalton at workforcedevelopment@amerigroup.com. Providers can submit applications for multiple opportunities.

The Arc of Tennessee is administering the funds on our behalf, and they will pay the incentive in full by check. They will also be collecting the proof needed for training incentive payment reimbursement.

*Dates are subject to change based on utilization



Application

Employment and Community First CHOICES Provider Workforce Supports Application

| Provider information | | |
|--|--|-------------------|
| Provider name: | | |
| Provider ID number: | | |
| Date of request: | | |
| Provider Contact Information: (name, phone number and email) | Name: _____ Phone Number: _____ Email: _____ | |
| Incentive information | | |
| Type of incentive applying for: | Choose all that apply: | Amount requested: |
| Training | <input type="checkbox"/> ACRE | |
| | <input type="checkbox"/> Group 7/8 specific training | |
| | <input type="checkbox"/> QuILTSS Badging | |
| | <input type="checkbox"/> QuILTSS Apprenticeship | |
| | <input type="checkbox"/> The Skills System | |
| | <input type="checkbox"/> Other: (please describe) | |

Application (cont.)

Training

Please provide the following information:

- Training provider.
- Name of training.
- Website.
- Breakdown of costs.
- How many staff will be trained.
- How this will benefit your organization to serve more people or help increase services or supports for the people you serve.



Questions?

Contact

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