

## A 'thank you' to our providers during the coronavirus (COVID-19) pandemic

Dear Amerigroup Community Care Providers:

The events that have unfolded over the last couple of weeks related to the coronavirus (COVID-19) pandemic have found us all in extremely demanding times. As we work together to care for those with confirmed or possible COVID-19 cases, we would like to extend our sincerest appreciation to all of our providers on the front lines addressing this emergency. We are extremely grateful for your care and compassion during these unprecedented times.

We recognize that without your hard work and sacrifice, Tennesseans would not be receiving the care they need and deserve. As we adjust to a time of social distancing and virtual workplaces to flatten the curve, please know that we are here to support you in providing care to our members in alternative, flexible and innovative ways.

This is certainly not the first time Tennessee has found itself in a state of emergency, and just like in the past, our resiliency will aid us in rising to the challenge to overcome the obstacles ahead.

If you have questions or need assistance, please contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

Gratefully,

Your Amerigroup Community Care Team.