

Tennessee 2023 Medicare Advantage plan changes

Annual benefit changes for Medicare Advantage plan members under Amerigroup Community Care will be effective January 1, 2023.

The following is a summary of these changes. Complete details are in the member's *Evidence of Coverage (EOC)*. Visit <https://shop.amerigroup.com/medicare> for *EOC*, formularies, and benefit summaries, or contact Provider Services at the number on the back of the member's ID card. Changes may include medical and Part D benefits, copays, coinsurance, deductibles, formulary coverage, pharmacy network, premiums, and out-of-pocket maximums.

Some group-sponsored Medicare Advantage plan benefits vary from the Medicare Advantage plans offered to individuals. Please refer to the member's *EOC* or call Provider Services at the number on the back of the member's ID card for more benefit details.

2023 highlights

Not all benefits listed below are available to all Medicare Advantage members. Complete details are in the member's *EOC*:



The Inflation Reduction Act:

- The *Inflation Reduction Act* will provide Part D insulins to all members at \$35 or less for 2023. In addition, the following Part D vaccines will be moving to \$0:
 - Tetanus, diphtheria, and pertussis (Tdap)
 - Measles, mumps, rubella (MMR)
 - Chickenpox (Varicella)
 - Japanese encephalitis
 - Hepatitis A and B
 - Shingles (Zostavax and Shingrix)
 - Rabies



2023 Essential Extras (EE) benefit package:

- Contains four to six of the following:
 - Assistive devices
 - Flex account — dental, vision, hearing
 - Healthy groceries
 - In-Home Support*
 - Transportation

* In-Home Support is an independent company providing member support services on behalf of Amerigroup Community Care. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Amerigroup Community Care. Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Community Care.

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- **New flex account — utilities:** A monthly allowance on a benefits prepaid card to help members with monthly utility payments at their home.
 - **Note:**
 - Dual eligible members enrolled in our Tennessee DSNP's automatically qualify for any of the EE options. Our DSNP's participate in the value-based insurance design (VBID) model.
 - Plans that offer EE may require a precertification in order for a member to choose one of the special supplemental benefits for the chronically ill: healthy groceries and/or flex account — utilities options.
 - Option election can be made either on the *Members Enrollment* form or by calling Customer Service.
 - Read plan details for more information and to confirm which package is offered.
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New over-the-counter (OTC) + healthy groceries (VBID):

- A **combined** monthly allowance on a benefits prepaid card to help members with purchases towards healthy groceries and OTC items.
 - For 2023, the allowance for OTC items and healthy groceries has been combined into one monthly allowance to be used by members.
 - Unused amounts do not roll over to the next month or calendar year.
 - Offered on our DSNP plans: *Amerivantage Full Dual Coordination (HMO D-SNP) (H5828-001)* and *Amerivantage Dual Premier (HMO D-SNP) (H5828-002)*
 - Read plan details for more information.
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Health and fitness tracker:

- **New** for 2023, this benefit may be available as an embedded benefit.
 - Read plan details to determine if the benefit is offered on the plan.
 - This benefit option was removed from EE for 2023.
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VBID:

- The VBID model allows plans the flexibility to offer not primarily health related benefits. Our plan(s) base eligibility criteria of these benefits on socioeconomic status of members enrolled in the plans participating in the VBID model.
 - Part D reduced cost shares:
 - Our DSNP plans will continue to offer all covered Part D drugs at **\$0 copay at all phases**.
 - **New** HMO plan: *Amerivantage Balance Plus (HMO) (H5828-008)* will also offer all covered Part D drugs at **\$0 copay at all phases** based on socioeconomic targeting methodology.
 - Read plan details for more information.
 - MyDirectives®:
 - For 2023, we will continue offering MyDirectives on plans that participate in the VBID model.
 - Members have access to MyDirectives, an online advance care planning resource on plans that participate in the VBID model.
 - This resource helps them create an advance directive where they can combine the elements of a: Living will, medical power of attorney, organ donation form and more, including religious preference statements.
 - MyDirectives is available to the member and their designated medical providers 24 hours a day, seven days a week.
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- You can help members to get started — All the member needs to do is log into the member portal, go to the *Programs Dashboard*, and then select **Advance Directive Programs** to link to MyDirectives and get started.
- Read plan details for more information.



- Our PCM name has changed from IngenioRx* to CarelonRx.

Medicare Advantage HMO

Two existing HMOs will be consolidating in 2023.

Consolidating plans for 2023	Counties
Amerivantage Classic (HMO)	Anderson, Bedford, Benton, Bledsoe, Blount, Bradley, Campbell, Cannon, Carroll, Carter, Cheatham, Chester, Claiborne, Clay, Cocke, Coffee, Crockett, Cumberland, Davidson, Decatur, DeKalb, Dickson, Dyer, Fayette, Fentress, Franklin, Gibson, Giles, Grainger, Grundy, Hamblen, Hamilton, Hancock, Hardeman, Hardin, Hawkins, Haywood, Henderson, Henry, Hickman, Houston, Humphreys, Jackson, Jefferson, Johnson, Knox, Lake, Lauderdale Lawrence, Lewis, Lincoln, Loudon, Macon, Madison, Marion, Marshall, Maury, McMinn, McNairy, Meigs, Monroe, Montgomery, Moore, Morgan, Obion, Overton, Perry, Pickett, Polk, Rhea, Roane, Robertson, Rutherford, Scott, Sequatchie, Sevier, Shelby, Smith, Stewart, Sullivan, Sumner, Tipton, Trousdale, Unicoi, Union, Van Buren, Warren, Washington, Wayne, Weakley, White, Williamson, Wilson
Amerivantage Classic Plus (HMO-POS)	Anderson, Bedford, Bledsoe, Blount, Bradley, Campbell, Carter, Cocke, Coffee, Cumberland, Franklin, Grainger, Greene, Grundy, Hamblen, Hancock, Hawkins, Humphreys, Johnson, Lake, Lauderdale, Loudon, Marion, McMinn, Monroe, Moore, Morgan, Obion, Pickett, Putnam, Rhea, Roane, Scott, Sequatchie, Sevier, Smith, Sullivan, Trousdale, Unicoi, Union, Washington, Weakley

Two existing HMOs will not be renewing in 2023.

Plans not renewing in 2023	Counties
Amerivantage Classic (HMO)	Anderson, Bedford, Bledsoe, Blount, Bradley, Campbell, Carter, Cocke, Coffee, Cumberland, Franklin, Grainger, Grundy, Hamblen, Hancock, Hawkins, Humphreys, Johnson, Lake, Lauderdale, Loudon, Marion, McMinn, Monroe, Moore, Morgan, Obion, Pickett, Rhea, Roane, Scott, Sequatchie, Sevier, Smith, Sullivan, Trousdale, Unicoi, Union, Washington, Weakley
Amerivantage Comfort (HMO I-SNP)	Davidson, Rutherford, Shelby

Medicare Advantage PPO

There will be two new PPO plans in 2023.

New plans for 2023	Counties
Amerivantage Choice (PPO)	Anderson, Bedford, Benton, Bledsoe, Blount, Campbell, Cannon, Carroll, Cheatham, Claiborne, Clay, Cocke, Cumberland, Davidson, De Kalb, Decatur, Fayette, Fentress, Giles, Grainger, Grundy, Hancock, Hardeman, Hardin, Haywood, Henderson, Hickman, Houston, Humphreys, Jackson, Jefferson, Knox, Lauderdale, Lewis, Loudon, Marion, Marshall, Mc Nairy, Meigs, Monroe, Moore, Morgan, Overton, Perry, Pickett, Polk, Putnam, Rhea, Rutherford, Scott, Sequatchie, Shelby, Smith, Stewart, Sumner, Trousdale, Union, Van Buren, Warren, Wayne, White, Williamson, Wilson
Amerivantage Courage (PPO)	Anderson, Bedford, Benton, Bledsoe, Blount, Campbell, Cannon, Carroll, Cheatham, Claiborne, Clay, Cocke, Cumberland, Davidson, De Kalb, Decatur, Fayette, Fentress, Giles, Grainger, Grundy, Hancock, Hardeman, Hardin, Haywood, Henderson, Hickman, Houston, Humphreys, Jackson, Jefferson, Knox, Lauderdale, Lewis, Loudon, Marion, Marshall, Mc Nairy, Meigs, Monroe, Moore, Morgan, Overton, Perry, Pickett, Polk, Putnam, Rhea, Rutherford, Scott, Sequatchie, Shelby, Smith, Stewart, Sumner, Trousdale, Union, Van Buren, Warren, Wayne, White, Williamson, Wilson

Formulary and pharmacy

Encourage your patients to review the 2023 formulary information within their *Annual Notice of Change (ANOC)* mailing, their new member kit, or online. Ask your patients if the coverage for any of their prescriptions has been changed. If your patient has been impacted by changes to prescription coverage, consider alternative medications in a lower cost-sharing tier.



Prior authorization for Medicare Advantage plans

Prior authorization requirements are available at <https://www.availity.com>. Contracted and non-contracted providers who are unable to access Availity* may call Provider Services at the phone number on the back of the member's ID card for prior authorization requirements.

Please check the member's ID card for any identification and/or group number changes that may affect claim submissions. Sample 2023 member ID cards will be available at <https://provider.amerigroup.com>.