

Employment and Community First CHOICES program

Summary

Amerigroup Community Care has allocated funds to offer training opportunities to providers in the Employment and Community First CHOICES (ECF CHOICES) program. These training opportunities will allow for increased services for individuals with disabilities and increased opportunities for the direct support professionals (DSPs) supporting these individuals.

The purpose of the trainings is to help providers increase the capacity for services and improve the competency of direct support staff during these difficult times. Ideally, funding support from Amerigroup will create opportunities for growth and improve overall retention of the workforce. We know that providers need additional resources and more qualified staff. We also know that providers often have creative ideas that require funding to get off the ground. Providers who are committed to serving this population, to growth in service provision, and to resourcefulness in supporting the DSP workforce should consider applying for these training opportunities.

To enable ECF CHOICES providers the opportunity to participate in these training opportunities, the Workforce Development team and the Provider Experience team at Amerigroup will facilitate a training on these new opportunities in April 2022. A provider must be willing to consult with our Workforce Development team through the implementation of the training.

There are multiple training offerings available to providers. Providers will use a standard application process to submit a request for training to our Workforce Development team for review and potential approval. Our application process will be in place and open to receive provider applications by April 1, 2022.

Types of potential training opportunities:

- Employment Related Training:
 - Association of Community Rehabilitation Educators (ACRE)
 - Certified Employment Support Professional (CESP)
- Group 7/8 Specific Training
- Quality Improvement in Long-Term Services and Supports (QuILTSS) Badging
- Quality Improvement in Long-Term Services and Supports (QuILTSS) Apprenticeship
- The Skills System
- Other

Applications are available on the Amerigroup provider website

<http://provider.amerigroup.com/TN>. We will communicate all available trainings and resources throughout our implementation process. Be sure to watch your email for more information in the coming weeks.

<https://provider.amerigroup.com/TN>

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What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience associate or call Provider Services at **800-454-3730**.



Email is the quickest and most direct way to receive important information from Amerigroup Community Care.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XxYAEg>).

