

Look what's new in Provider Pathways

Amerigroup Community Care is pleased to announce two new modules that have been added to our self-paced eLearning call Provider Pathways. Provider Pathways is a 24/7 digital resource that gives a foundation on doing business with Amerigroup. Provider Pathways not only provides what you need to know about the key tools and resources for doing business with us, but we have now added these new modules:

- CAHPS® — Find out what the Consumer Assessment of Healthcare Providers and Systems survey is and how it impacts you.
- SBIRT – Learn more about this important screening, brief intervention, and referral to treatment method. Let us show you how a simple two-part process can be utilized with all types of patients in a variety of settings to identify those who may need additional substance use support.



How to find Provider Pathways

Provider Pathways — Doing Business with Amerigroup eLearning, gives you the flexibility for scheduling training for yourself and your staff. You can find this training on the provider website:

- Go to <https://provider.amerigroup.com/TN>.
- Select **Training Academy** under *Resources* in the top navigation.
- Once on the page, scroll down to *Provider Pathways* under *Training and Registration* and select the registration link.

You will find the new modules in the table of contents shortly after starting the training.

If you have questions about this new provider resource, please reach out to your Provider Experience team.

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