



State communication

A message from Texas Health and Human Services

EVV Claims Matching Resumes January 1, 2024

This is a reminder that Electronic Visit Verification (EVV) claims matching for all services required to use EVV will begin on January 1, 2024. EVV claims with dates of service on or after January 1, 2024, that do not have an EVV visit transaction match, will be denied.

Email Amerigroup at TXEVVSupport@amerigroup.com, to request assistance with EVV claims mismatch results or with any questions regarding EVV.

<https://provider.amerigroup.com/TX>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

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