

EVV home healthcare service implementation

The *21st Century Cures Act* or *Cures Act* requires states to implement electronic visit verification (EVV) for home healthcare services (HHCS) by January 1, 2023. On July 1, 2022, the Texas Health and Human Services Commission (HHSC) submitted a good faith effort exemption from the Centers for Medicare & Medicaid Services (CMS) to extend this deadline by one year. CMS approved the request; therefore, HHSC and Amerigroup will implement EVV for Medicaid HHCS on January 1, 2024.

The information below provides a timeline for the *EVV Practice Period* for the home healthcare services that will be required to use EVV starting with date of service on and after January 1, 2024. It is vital for providers to fully understand the timeline and to begin to implement EVV in preparation for the start date.

The information in this notice pertains to **all** providers and financial management services agencies (FMSAs) that currently submit claims with a *place of service*, or *type of bill* is *home* for the procedure codes and modifier combinations listed on **pages 4 to 9**.

New EVV users

If your organization is currently not using an EVV system, the practice period for using an EVV system will include dates of service **October 1, 2023, through December 31, 2023**. During this practice period, claims for HHCS EVV services will not deny if they do not have a matching EVV visit transaction. Please email the new EVV Vendor for Texas, HHAeXchange at TXsupport@hhaexchange.com to get information about the onboarding process. Unless your organization has been approved by HHSC to use an EVV Proprietary System or have been approved for one of the Proprietary System Operator (PSO) onboarding path sessions.

Current EVV users

Effective **October 1, 2023**, HHSC is transitioning from two EVV vendor systems, DataLogic/Vesta and First Data/AuthentiCare, to a new single state-funded EVV vendor system provided by HHAeXchange.

By October 1, 2023, program providers, financial management services agencies (FMSAs), Consumer Directed Services (CDS) employers, and service providers using the current EVV vendor systems (DataLogic/Vesta or First Data/AuthentiCare) must transition to HHAeXchange if they are not approved to use a proprietary system. This means completing EVV training requirements and EVV system onboarding by October 1, 2023.

For more information about the transition, please visit the Amerigroup [EVV website](#) and review the [EVV Vendor Transition Overview](#) document posted under the EVV Alerts section.

<https://provider.amerigroup.com/TX>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

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Claim submission for EVV HHCS services

For dates of service **June 1, 2023, through November 30, 2023**, all providers and financial management services agencies (FMSAs) *may* submit their HHCS EVV claims to the HHSC Claims Administrator: Texas Medicaid & Healthcare Partnership (TMHP). The HHSC Claims Administrator will forward the claim to Amerigroup with the EVV match result code EVV07 confirming a bypass to the EVV claim matching process. Amerigroup will adjudicate the HHCS EVV claims and will not deny the claims due to an EVV mismatch. However, claims may deny for other reasons not related to EVV.

Cutover date for EVV HHCS claim submission

Providers and FMSAs **must** submit all HHCS EVV claims electronically to the HHSC Claims Administrator starting with dates of service on or after **December 1, 2023**. Amerigroup will **reject** any HHCS EVV claim back to the provider directing them to submit the claim to the HHSC Claims Administrator.

For information on how to submit electronic claims directly to the HHSC Claims Administrator, please visit the TMHP EDI Home page: <https://www.tmhp.com/topics/edi>. This website has user guides, forms, and technical information intended for billing agents that submit electronic claims for providers and FMSAs.

For more information on the EVV Claims Submission Policy, please visit the *HHSC EVV Policy Handbook* and refer to the entire section — **12000, EVV Claims**:
<https://hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook>.

EVV claims matching for EVV HHCS services

For dates of service between **June 1, 2023, and December 31, 2023**, providers and FMSAs that submit their HHCS EVV claims through the HHSC Claims Administrator will receive both an informational EVV claims match result (EVV07) and an actual claims match result (EVV01 through EVV06) for HHCS EVV claims. The actual claims match results and the informational claims match results will be viewable in the TMHP EVV Portal. During this time, all HHCS EVV claims received by the HHSC Claims Administrator will be forwarded to Amerigroup with an EVV07 match code. Amerigroup will not deny the claims with EVV07 for EVV related reasons during this period.

For dates of service on or after **January 1, 2024**, the EVV aggregator will begin sending the actual match result for HHCS EVV claims to Amerigroup, and Amerigroup will process the claims accordingly (in other words, deny claims that receive EVV02 – EVV06 match codes due to an EVV mismatch).

For more information on the EVV Claims Matching Policy please visit the *HHSC EVV Policy Handbook* and refer to the entire section — **12000, EVV Claims**:
<https://www.hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook>.

EVV resources:

- Amerigroup EVV website: <https://provider.amerigroup.com/texas-provider/resources/electronic-visit-verification>
- Amerigroup EVV Policy Training Schedule for Providers and FMSAs: https://provider.amerigroup.com/docs/gpp/TX_CAID_EVV_ProviderTrainingWebinarSchedule.pdf?v=202301172059
- HHSC EVV website: <https://provider.amerigroup.com/texas-provider/resources/electronic-visit-verification>
- TMHP EVV website: tmhp.com/topics/evv
- EVV Contact Guide for Providers and FMSAs: hhs.texas.gov/sites/default/files/documents/doing-business-with-hhs/providers/long-term-care/evv/evv-contact-information-guide.pdf
- HHAeXchange Texas webpage: <https://www.hhaexchange.com/solutions/providers/electronic-visit-verification>

If you have questions about EVV or the information in this notice, please send an email to TXEVVSupport@amerigroup.com.

EVV HHCS procedure codes and modifier combinations

The procedure code and modifier combinations listed in the tables below pertain to the services under the Medicaid programs Amerigroup manages. To see **all** electronic visit verification (EVV) for home healthcare services (HHCS) procedure codes and modifier combinations impacted by the *Cures Act* HHCS EVV implementation, please refer to the EVV HHCS Service Bill Table:

- **HHSC EVV Home Healthcare Service Bill Codes Table (Excel):**
<https://www.hhs.texas.gov/sites/default/files/documents/evv-hhcs-service-bill-codes-table.xlsx>
- **HHSC EVV Home Healthcare Service Bill Codes Table (PDF):**
<https://www.hhs.texas.gov/sites/default/files/documents/evv-hhcs-service-bill-codes-table.pdf>

Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan)	NURSING - HHS OF RN EA 15 MIN	HC	G0299					per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	NURSING - HHS OF LPN EA 15 MIN	HC	G0300					per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	NURSING - HHS OF AIDE EA 15 MIN	HC	G0156					per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - ELECTRIC STIMULATION THERAPY	HC	97014	GO				Per Occurrence

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Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - ELECTRIC STIMULATION THERAPY	HC	97014	GP				Per Occurrence
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - PHYSICAL MEDICINE PROCEDURE	HC	97799	GO				Per Occurrence
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - PHYSICAL MEDICINE PROCEDURE	HC	97799	GP				Per Occurrence
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - ELECTRICAL STIMULATION	HC	97032	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT -ELECTRICAL STIMULATION	HC	97032	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - THERAPEUTIC EXERCISES	HC	97110	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - THERAPEUTIC EXERCISES	HC	97110	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - NEUROMUSCULAR REEDUCATION	HC	97112	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - NEUROMUSCULAR REEDUCATION	HC	97112	GP				per 15 min

Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - GAIT TRAINING THERAPY	HC	97116	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - GAIT TRAINING THERAPY	HC	97116	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - THERAPEUTIC PROCEDURE	HC	97124	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - THERAPEUTIC PROCEDURE	HC	97124	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - MANUAL THERAPY 1/> REGIONS	HC	97140	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - MANUAL THERAPY 1/> REGIONS	HC	97140	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - THERAPEUTIC ACTIVITIES	HC	97530	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - THERAPEUTIC ACTIVITIES	HC	97530	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - SELF CARE MNGMENT TRAINING	HC	97535	GO				per 15 min

Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - SELF CARE MNGMENT TRAINING	HC	97535	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - COMMUNITY/WORK REINTEGRATION	HC	97537	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - COMMUNITY/WORK REINTEGRATION	HC	97537	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - WHEELCHAIR MNGMENT TRAINING	HC	97542	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - WHEELCHAIR MNGMENT TRAINING	HC	97542	GP				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	OT - PHYSICAL PERFORMANCE TEST	HC	97750	GO				per 15 min
Amerigroup	STAR, STAR Kids, STAR+PLUS, Amerigroup STAR+PLUS MMP	PT - PHYSICAL PERFORMANCE TEST	HC	97750	GP				per 15 min
Amerigroup	STAR Kids	RN Assessment of delegation of PCS tasks	HC	G0162	U1				per 15 min
Amerigroup	STAR Kids	RN Assessment of delegation of PCS tasks (MDCP)	HC	G0162	U1	U6			per 15 min
Amerigroup	STAR Kids	RN Assessment of delegation of CFC tasks	HC	G0162	U2				per 15 min

Payer	Program	Service	Proc code qualifier	HCPSCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR Kids	RN Assessment of delegation of CFC tasks (MDCP)	HC	G0162	U2	U6			per 15 min
Amerigroup	STAR Kids	RN Training and Supervision of Delegated tasks	HC	G0495					per 15 min
Amerigroup	STAR Kids	RN Training and Supervision of Delegated tasks (MDCP)	HC	G0495	U6				per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care LVN, (Agency)	HC	T1005	TE	U1			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care LVN, Service (SRO)	HC	T1005	TE	U2			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care LVN, (CDS)	HC	T1005	TE	UC			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized LVN, (Agency)	HC	T1005	TE	U7	U1		per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized LVN, (SRO)	HC	T1005	TE	U7	U2		per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized LVN, (CDS)	HC	T1005	TE	U7	UC		per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care RN, (Agency)	HC	T1005	TD	U1			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care provided by a RN, (SRO)	HC	T1005	TD	U2			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care provided by a RN, (CDS)	HC	T1005	TD	UC			per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized RN, (Agency)	HC	T1005	TD	U7	U1		per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized RN, (SRO)	HC	T1005	TD	U7	U2		per 15 min
Amerigroup	STAR Kids (MDCP)	Respite Care Specialized RN, (CDS)	HC	T1005	TD	U7	UC		per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS LVN, (Agency)	HC	S9482	TE	U1			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS LVN, (SRO)	HC	S9482	TE	U2			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS LVN, (CDS)	HC	S9482	TE	UC			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS Specialized LVN, (Agency)	HC	S9482	TE	U7	U1		per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS Specialized LVN, (SRO)	HC	S9482	TE	U7	U2		per 15 min

Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR Kids (MDCP)	FFSS Specialized LVN, (CDS)	HC	S9482	TE	U7	UC		per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS RN (Agency)	HC	S9482	TD	U1			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS RN (SRO)	HC	S9482	TD	U2			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS RN (CDS)	HC	S9482	TD	UC			per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS Specialized RN, (Agency)	HC	S9482	TD	U7	U1		per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS Specialized RN, (SRO)	HC	S9482	TD	U7	U2		per 15 min
Amerigroup	STAR Kids (MDCP)	FFSS Specialized RN, (CDS)	HC	S9482	TD	U7	UC		per 15 min
Amerigroup	STAR+PLUS HCBS, AMERIGROUP STAR+PLUS MMP	Nursing Services - RN Agency	HC	S9123	U3				per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Nursing Care - RN Agency (Specialized)	HC	S9123	U3	UA			per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	CDS Nursing Care - RN	HC	S9123	U3	UC			per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	CDS Nursing Care - RN (Specialized)	HC	S9123	U3	UC	UA		per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	SRO Nursing Care - RN	HC	S9123	U3	UD			per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	SRO Nursing Care - RN (Specialized)	HC	S9123	U3	UD	UA		per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Nursing Care - LVN Agency	HC	S9124	U3				per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Nursing Care - LVN Agency (Specialized)	HC	S9124	U3	UA			per hour

Payer	Program	Service	Proc code qualifier	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4	Unit type
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	CDS Nursing Care - LVN	HC	S9124	U3	UC			per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	CDS Nursing Care - LVN (Specialized)	HC	S9124	U3	UC	UA		per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	SRO Nursing Care - LVN	HC	S9124	U3	UD			per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	SRO Nursing Care - LVN (Specialized)	HC	S9124	U3	UD	UA		per hour
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Occupational Therapy Agency	HC	S9129	U3				Per Occurrence
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Occupational Therapy / CDS	HC	S9129	U3	UC			Per Occurrence
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Occupational Therapy / SRO	HC	S9129	U3	UD			Per Occurrence
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Physical Therapy Agency	HC	S9131	U3				Per Occurrence
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Physical Therapy / CDS	HC	S9131	U3	UC			Per Occurrence
Amerigroup	STAR+PLUS HCBS, Amerigroup STAR+PLUS MMP	Physical Therapy / SRO	HC	S9131	U3	UD			Per Occurrence