

## Electronic visit verification compliance reviews for state fiscal year 2022

Electronic visit verification (EVV) compliance reviews monitor providers who are contracted with Amerigroup and provide EVV-required services to Amerigroup members. Providers will be reviewed on a quarterly basis according to the state fiscal year (SFY) quarters to ensure program providers and Financial Management Services Agencies (FMSAs) are following EVV policies in these areas:

- EVV usage: Meet the minimum EVV usage score.
- EVV required free text: Document required free text.
- EVV landline phone verification: Ensure valid phone type is used.

Amerigroup follows all requirements for the EVV compliance reviews as outlined in the *HHSC EVV Policy Handbook*. This notice is to inform providers of the quarterly review schedule for SFY 2022, which includes months from September 1, 2021, to August 31, 2022.

<b>EVV compliance review schedule for SFY 2022</b>		
<b>Quarter</b>	<b>Months</b>	<b>Review start date (on or after)</b>
1	September 2021, October 2021, and November 2021	March 15, 2022
2	December 2021, January 2022, and February 2022	June 15, 2022
3	March 2022, April 2022, and May 2022	September 15, 2022
4	June 2022, July 2022, and August 2022	December 15, 2022

Reviews for SFY 2022 will only include EVV visit transactions for the Agency Model service option. EVV visit transactions for the Consumer Directed Services (CDS) service option will not be reviewed for SFY 2022.

To review the *HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews*, please visit

<https://www.hhs.texas.gov/handbooks/electronic-visit-verification-policy-handbook/section-10000-evv-compliance-reviews>.

If you have questions regarding this provider notice, please send an email to [TXEVVSupport@amerigroup.com](mailto:TXEVVSupport@amerigroup.com).



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To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/39gKLNm>).



<https://provider.amerigroup.com/TX>

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Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.  
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