



## State communication

A message from the Texas Health and Human Service Commission

### Potential Electronic Visit Verification Changes Coming in 2023

The purpose of this notice is to inform stakeholders that HHSC's contract for the current Electronic Visit Verification vendor systems (AuthentiCare and Vesta EVV) is scheduled to expire on Aug. 31, 2023.

On April 26, 2022, HHSC posted a competitive solicitation on the Electronic State Business Daily for [EVV System Management Services](#). Contractor responsibilities will include:

- Providing and managing a single EVV vendor system
- Review and approval of provider-operated EVV proprietary systems
- Coordinating EVV system integration with the EVV aggregator
- Providing operational and technical support for the functions listed above

Notification of contract award is anticipated in March 2023. HHSC, at its sole discretion, may publish updates about the anticipated award date to the Procurement Forecast on the [HHS Procurement Opportunities web page](#). Respondents are responsible for periodically checking the ESBD and the HHSC Procurement Forecast web page for updates.

HHSC must maintain the confidentiality and integrity of the procurement process; therefore, no additional information is available at this time. HHSC will provide more information in future announcements.

[Email questions about this solicitation to Andrick Reese.](#)

<https://provider.amerigroup.com/TX>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Amerigroup STAR+PLUS MMP (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Texas Medicaid to provide benefits of both programs to enrollees.

TXAGP-CDMMP-010953-22

October 2022