

## **Attendant Care Enhancement Payment program open enrollment**

We are pleased to announce that our annual open enrollment period for the Attendant Care Enhancement Payment (ACEP) program begins on August 1, 2023, and will continue through September 30, 2023 for both new and currently participating providers. New provider contract amendments are effective for dates of service on or after September 1, 2023. **You will need to bill corrected claims to be reimbursed in accordance with your approved contracted level amount.**

Amerigroup mirrors the Texas Health and Human Services Commission (HHSC) 35 levels in the rate enhancement program. Amerigroup may make changes in accordance with HHSC to ensure alignment with the state-specified levels. You must be currently enrolled and in good standing with the HHSC ACEP program to be eligible; however, if you were denied participation in the HHSC ACEP program due to the reasons listed below, you may be enrolled in the ACEP program with Amerigroup on an exception basis. Allowable exceptions:

- Due to managed care replacement via STAR+PLUS and STAR Kids, the HHSC Primary Home Care (PHC) program or Community-Based Alternatives (CBA) program contracts are no longer available in your service area.
- HHSC has exceeded available funding to support new enrollment or provider movement within their program levels.

To enroll, you must complete the *Attendant Care Enhancement Payment Program Form* in its entirety and submit it to Amerigroup no later than 5 p.m. Central time on Saturday, September 30, 2023. The form can be found at <https://tinyurl.com/hukh8rzz>.

**Important note: The form is required to be completed whether your organization is currently participating in the ACEP program or not. If the form is not completed and submitted by the required due date, your organization will be disenrolled from the Amerigroup ACEP program.**

If you have questions related to these documents, please contact your local Provider Relationship Management representative, or email us at [txstarplusprovider@amerigroup.com](mailto:txstarplusprovider@amerigroup.com)

### **What if I need assistance?**

If you have questions about this communication or need assistance with any other item, call Provider Services at **800-454-3730**, or reach out to your assigned Provider Relationship Management representative.

<https://provider.amerigroup.com/TX>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.