

A message from Texas Health and Human Services.

Existing EVV Users: Temporary EVV Policies for COVID-19 to End Dec. 31

HHSC is extending the [Temporary EVV Policies for COVID-19 \(PDF\)](#) through Dec. 31, 2020 for program providers currently required to use Electronic Visit Verification. HHSC will end the temporary policies after Dec. 31, 2020.

Program providers submitting EVV claims for dates of service on and after Jan. 1, 2021:

- Must ensure a matching EVV visit transaction is accepted in the EVV Portal before billing the claim, or the claim will be denied.
- Will no longer receive an EVV07 match code in the EVV Portal.
- Will no longer have 180 days to complete visit maintenance.

Reminder: [HHSC extended the practice period for the Cures Act Expansion](#). Claims for EVV services included in the Cures Act Expansion, will be denied without a matching EVV visit transaction for dates of service on and after Jan. 1, 2021.

Best Practices for Temporary EVV Policies for COVID-19

Program providers should continue to follow the [Best Practices for Temporary EVV Policies for COVID-19 \(PDF\)](#) to avoid recoupments for claims submitted between March 21, 2020 and Dec. 31, 2020.

Contact your payer for questions or [email HHSC EVV](#).

[Visit the HHS EVV webpage.](#)