

Texas Provider Experience contact list

Harris and Jefferson service delivery areas		
LTSS	Phone	Email
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Jefferson service delivery area		
Hospital/physician	Phone	Email
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Marquishi Threats	409-617-1024	marquishi.threats@amerigroup.com
Harris service delivery area		
Hospital/physician	Phone	Email
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Chandria Watkins	346-426-6077	chandria.watkins@anthem.com
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Bexar and Travis service delivery areas		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
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El Paso service delivery area		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
Maribel Martinez	915-330-0004	maribel.martinez@anthem.com
Tarrant service delivery area		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
Deidre Haynie	682-321-8207	deidre.haynie@amerigroup.com
Medicaid rural service area — central		
Hospital/physician	Phone	Email
Mendy Boggs	682-284-2789	mendy.boggs@amerigroup.com

<https://provider.amerigroup.com/TX>

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc.

Medicaid rural service area — northeast		
Hospital/physician	Phone	Email
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Medicaid rural service area — west		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
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Dallas service delivery area		
Hospital/physician	Phone	Email
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Lubbock service delivery area		
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Behavioral Health
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MRSA northeast SDA , MRSA west SDA, Tarrant SDA, and Dallas SDA PE consultant
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Jefferson SDA and state hospitals PE consultant
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Texas ancillary PE consultants:

- Evelyn Garcia — **915-478-1228**, evelyn.garcia@amerigroup.com
 - Home and ambulatory infusion therapy
 - Home health agencies (those not managed by LTSS team)
 - Hospice agencies
- Mayra Tellez — **214-531-9242**, mayra.tellez@amerigroup.com
 - Reference labs
 - Audiologists and hearing aid suppliers
 - Skilled nursing facilities (those not managed by LTSS team)
 - DME/O&P/disposable supply:
 - Allcare Medical Supply
 - BEK Medical
 - BritKare Home Medical
 - Cook Children’s Home Health
 - Diabetic Solutions
 - HealthLine Medical Equipment
 - Longhorn
 - Shield Healthcare
 - Sun Country Medical Equipment
 - Travis Medical
- Sheryl Holmes — **281-928-8208**, sheryl.holmes@amerigroup.com
 - Dialysis
 - DME/O&P/disposable supply:
 - Abba Medical Equipment
 - Aerocare Home Medical/Express Medical Supply/Edge Medical Supply
 - American Home Patient
 - Braden Partners
 - Cranial Technologies
 - Lincare
 - Medical Plus Supplies
 - Premier Specialties
 - Rhema Medical
 - Ground and air ambulance providers
 - Immunization clinics
 - Nutritionists/dieticians/acupuncturists

Nursing facilities PE consultants:

provider.amerigroup.com/dam/publicdocuments/TXTX_NFPRRepList.pdf

Physical/occupational/speech therapists — assigned by alpha

PE consultants	Alpha	Phone	Email
Sheryl Holmes	A-C	281-928-8208	sheryl.holmes@amerigroup.com
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