

## Texas Provider Experience contact list

Harris and Jefferson service delivery areas		
Long term services and support (LTSS)	Phone	Email
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Jefferson service delivery area		
Hospital/physician	Phone	Email
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Harris service delivery area		
Hospital/physician	Phone	Email
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Chandria Watkins	346-426-6077	chandria.watkins@anthem.com
Latina Small	346-237-0834	latina.small@anthem.com
Bexar and Travis service delivery areas		
Hospital/physician	Phone	Email
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Ashley Barnes	281-910-1995	ashley.barnes@amerigroup.com
LTSS	Phone	Email
Jennifer Pena	210-835-6573	jennifer.pena@anthem.com
El Paso service delivery area		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
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Tarrant service delivery area		
Hospital/physician	Phone	Email
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LTSS	Phone	Email
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Medicaid rural service area — Central		
Hospital/physician	Phone	Email
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<https://provider.amerigroup.com/TX>

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<b>Medicaid rural service area — West</b>		
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<b>Behavioral health</b>
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<b>Lubbock SDA and El Paso SDA PE consultant</b>
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<b>Harris SDA and statewide psychiatric hospitals PE consultant</b>
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Courtney Harris
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<b>Texas ancillary PE consultants</b>
Evelyn Garcia
Phone: <b>915-478-1228</b>
evelyn.garcia@amerigroup.com
<ul style="list-style-type: none"> <li>• Home and ambulatory infusion therapy</li> <li>• Home health agencies (those not managed by LTSS team)</li> <li>• Hospice agencies</li> </ul>

Mayra Tellez
Phone: <b>214-531-9242</b>
mayra.tellez@amerigroup.com
<ul style="list-style-type: none"> <li>• Reference labs</li> <li>• Audiologists and hearing aid suppliers</li> <li>• Skilled nursing facilities (those not managed by LTSS team)</li> <li>• DME/O&amp;P/disposable supply: <ul style="list-style-type: none"> <li>○ Allcare Medical Supply</li> <li>○ BEK Medical</li> <li>○ BritKare Home Medical</li> <li>○ Cook Children’s Home Health</li> <li>○ Diabetic Solutions</li> <li>○ HealthLine Medical Equipment</li> <li>○ Longhorn</li> <li>○ Shield Healthcare</li> <li>○ Sun Country Medical Equipment</li> <li>○ Travis Medical</li> </ul> </li> </ul>

<b>Texas ancillary PE consultants (cont.)</b>
Sheryl Holmes
Phone: <b>281-928-8208</b>
sheryl.holmes@amerigroup.com
<ul style="list-style-type: none"> <li>• Dialysis</li> <li>• DME/O&amp;P/disposable supply: <ul style="list-style-type: none"> <li>○ Abba Medical Equipment</li> <li>○ Aerocare Home Medical/Express Medical Supply/Edge Medical Supply</li> <li>○ American Home Patient</li> <li>○ Braden Partners</li> <li>○ Cranial Technologies</li> <li>○ Lincare</li> <li>○ Medical Plus Supplies</li> <li>○ Premier Specialties</li> <li>○ Rhema Medical</li> </ul> </li> <li>• Ground and air ambulance providers</li> <li>• Immunization clinics</li> <li>• Nutritionists/dietitians/acupuncturists</li> </ul>

**Nursing facilities PE consultants**  
[provider.amerigroup.com/dam/publicdocuments/TXTX\\_NFPRRepList.pdf](http://provider.amerigroup.com/dam/publicdocuments/TXTX_NFPRRepList.pdf)

**Physical/occupational/speech therapists — assigned by alpha**

<b>PE consultants</b>	<b>Alpha</b>	<b>Phone</b>	<b>Email</b>
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**What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience associate or call Provider Services at **800-454-3730**.



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