

Submitting corrected claims using the Texas Medicaid & Healthcare Partnership TexMedConnect billing system for electronic visit verification required services

Provider agencies and Financial Management Services Agencies (FMSAs) who use the TexMedConnect (TMC) billing system are able to submit corrected claims for electronic visit verification (EVV)-required services for Amerigroup members using the TMC billing system. TexMedConnect (TMC) is a billing system that is managed and operated by Texas Medicaid & Healthcare Partnership (TMHP).

For directions on how to submit a corrected claim using TMC, please refer to section 5.4.2 *Other Pathways for MCO Claims Appeals* in the *TexMedConnect Acute Care Manual* located at https://www.tmhp.com/sites/default/files/file-library/edi/TexMedConnect_Acute_UG_Sept%207%2021.pdf.

Please note: The term *corrected claim* is considered an *adjusted claim* or *claim appeal* to TMHP.

For additional questions and guidance on how to submit corrected claims for EVV-required services for Amerigroup members using the TMC billing system, please contact TMHP via email at EVV@TMHP.com.

<https://provider.amerigroup.com/TX>