

Texas 2022 Medicare Advantage plan changes

Annual benefit changes for Medicare Advantage plan members under Amerigroup Community Care will be effective January 1, 2022.

The following is a summary of these changes. Complete details are in the member's *Evidence of Coverage (EOC)*. Visit <https://shop.amerigroup.com/medicare> for *EOC*, formularies, and benefit summaries, or contact Provider Services at the number on the back of the member's ID card. Changes may include medical and Part D benefits, copays, coinsurance, deductibles, formulary coverage, pharmacy network, premiums, and out-of-pocket maximums.

Some group-sponsored Medicare Advantage plan benefits vary from the Medicare Advantage plans offered to individuals. Please refer to the member's *EOC* or call Provider Services at the number on the back of the member's ID card for more benefit details.

2022 highlights:

Not all benefits listed below are available to all Medicare Advantage members. Complete details are in the member's *EOC*:



Tier 1 and Tier 2 mail-order at a \$0 copay:

- This plan offers a 30- to 90-day supply for Tier 1 and Tier 2 covered drugs at a \$0 copay if purchased through mail-order.



Flex Account — Dental, Vision, Hearing:

- Annual allowance to be used for out-of-pocket costs for dental/vision/hearing services
- Members would be provided a debit card that can only be used at certain provider or merchant types. Amerigroup funds the card, and any unused funds would be recouped at the end of the benefit period. Funds will not be rolled over from one benefit period to the next.
- No precertification will be needed to qualify for this benefit.
- This will be offered as an Everyday Extras.



In-Home Support* benefit:

- Members can receive 60 hours per year of In-Home Support companionship to target social isolation. While the focus of the benefit is companionship, the In-Home Support can provide limited assistance with activities of daily living (ADL).
- In-Home Support can be trained to enforce gaps in care such as health risk assessments, flu shots, medication adherence, etc.
- No precertification will be needed to qualify for this benefit.
- This will be offered as an Everyday Extras.

* In-Home Support is an independent company providing member support services on behalf of Amerigroup Community Care. Availity, LLC is an independent company providing administrative support services on behalf of Amerigroup Community Care.



Value-based insurance design (V-BID) (D-SNP only):

- The V-BID model allows Medicare Advantage organizations (MAOs) to further target benefit design to enrollees based on chronic condition and/or socioeconomic characteristics.
- Amerigroup V-BID will be offered on D-SNP plans. Qualification is based on meeting income requirements.
- Benefits that were formerly Essential Extras will move to V-BID for D-SNP plans.
- D-SNP V-BID benefits will include:
 - Assistive devices.
 - Personal home helper.
 - Flex Account — Dental, Vision, Hearing.
 - Health & Fitness Tracker.
 - Pest control.
 - In-Home Support.
 - Healthy meals.
 - Low-income subsidy (LIS) copay buy down.
 - Non-emergency transportation.



Advanced Directives:

Members have access to an online advanced care planning resource called MyDirectives®. MyDirectives is available to the member and their designated medical providers 24 hours a day, seven days a week. To get started, log into the member portal and go to the Programs Dashboard and select **Advance Directive Programs**. It will take you to MyDirectives to create a new account, or link your existing account. This resource helps them create an advance directive where they can combine the elements of:

- Living wills
- Medical powers of attorney
- Organ donation forms
- Religious preference statements



End-Stage Renal Disease (ESRD):

Medicare beneficiaries with ESRD may enroll in all Medicare Advantage plans beginning January 1, 2022:

- Previously, ESRD beneficiaries could only obtain Medicare Advantage coverage under limited circumstances. With this new enrollment option, ESRD beneficiaries may select a Medicare Advantage plan during open enrollment regardless of previous coverage.



Everyday Extras:

Changes to Everyday Extras (EE) benefits:

- Added option to allow members to choose one of a list of benefits.

Medicare Advantage HMO

Three new HMO plans will be launching in the following areas in 2022:

| New plans for 2022 | Counties |
|---|---|
| Amerivantage ESRD Care Plus (HMO C-SNP) | Archer, Austin, Bailey, Briscoe, Castro, Chambers, Clay, Cochran, Collin, Colorado, Cooke, Crosby, Dallas, Delta, Denton, Dickens, Floyd, Fort Bend, Galveston, Garza, Grayson, Grimes, Hale, Hardin, Harris, Henderson, Hockley, Hunt, Jack, Jasper, Jefferson, Johnson, Lamb, Liberty, Lubbock, Lynn, Matagorda, Montague, Montgomery, Motley, Navarro, Orange, Palo Pinto, Parker, Rains, Rockwall, San Jacinto, Swisher, Tarrant, Terry, Throckmorton, Van Zandt, Walker, Waller, Wharton, Wise |
| Amerivantage Heart Care Plus (HMO C-SNP) | Bexar, Collin, Comal, Dallas, Denton, Guadalupe, Parker, Rockwall, Tarrant, Travis, Wise |

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| Amerivantage Lung Care Plus (HMO C-SNP) | Bexar, Collin, Comal, Dallas, Denton, Guadalupe, Parker, Rockwall, Tarrant, Travis, Wise |
|--|--|

Three HMO plans will be consolidating in the following areas in 2022:

| 2021 plan name | 2022 plan name | Counties |
|---|---|---|
| Amerivantage Select (HMO) | Amerivantage Classic (HMO) | Archer, Atascosa, Austin, Bailey, Bandera, Bastrop, Bexar, Blanco, Briscoe, Burnet, Caldwell, Castro, Chambers, Clay, Cochran, Collin, Colorado, Comal, Cooke, Crosby, Dallas, Delta, Denton, Dickens, El Paso, Floyd, Fort Bend, Galveston, Garza, Gonzales, Grayson, Grimes, Guadalupe, Hale, Hamilton, Hardin, Harris, Hays, Henderson, Hockley, Hudspeth, Hunt, Jack, Jasper, Jefferson, Johnson, Kendall, La Salle, Lamb, Lampasas, Lee, Liberty, Lubbock, Lynn, Mason, Matagorda, Medina, Mills, Montague, Montgomery, Motley, Navarro, Orange, Palo Pinto, Parker, Rains, Real, Rockwall, San Jacinto, San Saba, Swisher, Tarrant, Terry, Throckmorton, Travis, Van Zandt, Walker, Waller, Wharton, Williamson, Wilson, Wise, Zavala |
| Amerivantage Plus (HMO) | Amerivantage Classic Plus (HMO) | El Paso |
| Amerivantage Dual Secure (HMO D-SNP) | Amerivantage Dual Coordination (HMO D-SNP) | Archer, Atascosa, Austin, Bailey, Bandera, Bastrop, Bexar, Blanco, Briscoe, Burnet, Caldwell, Castro, Chambers, Clay, Cochran, Collin, Colorado, Comal, Cooke, Crosby, Dallas, Delta, Denton, Dickens, El Paso, Floyd, Fort Bend, Galveston, Garza, Gonzales, Grayson, Grimes, Guadalupe, Hale, Hamilton, Hardin, Harris, Hays, Henderson, Hockley, Hudspeth, Hunt, Jack, Jasper, Jefferson, Johnson, Kendall, La Salle, Lamb, Lampasas, Lee, Liberty, Lubbock, Lynn, Mason, Matagorda, Medina, Mills, Montague, Montgomery, Motley, Navarro, Orange, Palo Pinto, Parker, Rains, Real, Rockwall, San Jacinto, San Saba, Swisher, Tarrant, Terry, Throckmorton, Travis, Van Zandt, Walker, Waller, Wharton, Williamson, Wilson, Wise, Zavala |

Three HMO plans will be expanding service areas in 2022:

| 2022 Plan name | Counties |
|-----------------------------------|--|
| Amerivantage Classic (HMO) | Archer, Atascosa, Austin, Bailey, Bandera, Bastrop, Bexar, Blanco, Briscoe, Burnet, Caldwell, Castro, Chambers, Clay, Cochran, Collin, Colorado, Comal, Cooke, Crosby, Dallas, Delta, Denton, Dickens, El Paso, Floyd, Galveston, Garza, Gonzales, Grayson, Grimes, Guadalupe, Hale, Hamilton, Hardin, Hays, Henderson, Hockley, Hudspeth, Hunt, Jack, Jasper, Johnson, Kendall, La Salle, Lamb, Lampasas, Lee, Liberty, |

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| | Lubbock, Lynn, Mason, Matagorda, Medina, Mills, Montague, Motley, Navarro, Orange, Palo Pinto, Parker, Rains, Real, Rockwall, San Jacinto, San Saba, Swisher, Tarrant, Terry, Throckmorton, Travis, Van Zandt, Walker, Waller, Wharton, Williamson, Wilson, Wise, Zavala |
| Amerivantage Diabetes Care Plus (HMO C-SNP) | Bexar, Collin, Comal, Dallas, Denton, Guadalupe, Parker, Rockwall, Travis, Wise |
| Amerivantage Dual Coordination (HMO D-SNP) | Atascosa, Bailey, Bandera, Bastrop, Bexar, Blanco, Briscoe, Burnet, Caldwell, Castro, Clay, Cochran, Collin, Comal, Cooke, Crosby, Dallas, Delta, Denton, Dickens, El Paso, Floyd, Garza, Gonzales, Grayson, Guadalupe, Hale, Hamilton, Hays, Henderson, Hockley, Hudspeth, Hunt, Jack, Johnson, Kendall, La Salle, Lamb, Lampasas, Lee, Lubbock, Lynn, Mason, Medina, Mills, Montague, Motley, Navarro, Palo Pinto, Parker, Rains, Real, Rockwall, San Saba, Swisher, Tarrant, Terry, Throckmorton, Travis, Van Zandt, Williamson, Wilson, Wise, Zavala |

Two HMO plans will be changing their names in the following areas in 2022:

| 2021 plan name | 2022 plan name | Counties |
|--|--|--|
| Amerivantage Care To You (HMO I-SNP) | Amerivantage Comfort (HMO I-SNP) | Harris, Tarrant |
| Amerivantage Care To You Plus (HMO I-SNP) | Amerivantage Comfort Plus (HMO I-SNP) | Bexar, Dallas, Harris, Tarrant, Travis |

Formulary and pharmacy

Encourage your patients to review the 2022 formulary information within their *Annual Notice of Change (ANOC)* mailing, their new member kit, or online. Ask your patients if the coverage for any of their prescriptions has been changed. If your patient has been impacted by changes to prescription coverage, consider alternative medications in a lower cost-sharing tier.

Formulary and pharmacy benefits for <year> are as listed below:



Insulin Demo model

These plans participate in the Insulin Demo model. Select insulins will be \$0 to \$35 for a one-month retail supply through the deductible, Initial Coverage Limit (ICL), and gap stages depending on which tier the insulin is on and whether the member receives *Extra Help*. Please refer to the member's formulary for the list of drugs that are included.



Prior authorization for Medicare Advantage plans

Prior authorization requirements are available at <https://www.availity.com>.

Contracted and noncontracted providers who are unable to access Availity* may call Provider Services at the phone number on the back of the member's ID card for prior authorization requirements.

Please check the member's ID card for any identification and/or group number changes that may affect claim submissions.

Sample 2022 member ID cards will be available at <https://provider.amerigroup.com/TX>.