



How to join our network

Thank you for your interest in joining our network

To join our network:

Professional providers

If you wish to become a contracted provider or add a provider to your existing group, please complete the online provider enrollment application hosted on the Availity Portal.* The Availity online application will guide you through the enrollment process, providing status updates using a dashboard so you know where you are in the process without having to call or email for a status update. Providers will be notified within five business days via email in the event their network participation request is determined to be incomplete.



If your organization is not currently registered for the Availity Portal:

The person in your organization who will serve as the designated Availity administrator should go to www.availity.com and select **Register**.

For organizations already using the Availity Portal:

Your organization's Availity administrator should go to **My Account Dashboard** from the Availity homepage to register new users and update or unlock accounts for existing users. Staff who need access to the provider enrollment tool need to be granted the role of *provider enrollment*. (Availity administrators and user administrators will automatically be granted access to provider enrollment.)

To access the provider enrollment application:

Log on to the Availity Portal and select Payer Spaces > Amerigroup > Applications > Provider Enrollment to begin the enrollment process.

If you are using Availity today and need access to provider enrollment:

Work with your organization's administrator to update your Availity role. Go to My Account Dashboard > My Administrators to determine who your administrator is.

The information provided will be used to determine contract eligibility and to draft legal documents for signatures as needed. You will receive an application number following successful completion of the provider enrollment application. Use this application number when contacting Amerigroup:

- For ancillary and facility providers or other provider types, please complete a *Letter of Interest (LOI)*, located at the link below, and submit the *LOI* and a *W-9* to TXCredentiaing@amerigroup.com.
- The *LOI* must be filled out completely.
- For facilities and ancillaries, use this link: <https://bit.ly/3cQ4gBl>.

Nondiscrimination notice: Amerigroup does not deny or limit the participation of any provider or facility in the network and/or otherwise discriminate against any provider or facility based on any characteristic protected under state or federal discrimination laws. Amerigroup does not have a policy of terminating any provider who advocated on behalf of a member, filed a complaint against Amerigroup, appealed an Amerigroup decision, requested a review or challenged an Amerigroup termination decision.

Amerigroup members in the Medicaid Rural Service Area and the STAR Kids program are served by Amerigroup Insurance Company; all other Amerigroup members in Texas are served by Amerigroup Texas, Inc. Coverage provided by Amerigroup Inc.
TXAGP-CDCR-000076-22



Whom should I contact to enroll?

For inquiries about joining, contact:

Provider Enrollment | TXCredentiaing@amerigroup.com

To enroll in the following networks, contact:

| | |
|---|---|
| Vision providers: Superior Vision of Texas* | 800-243-1401 |
| Dental providers: DentaQuest* | 800-896-2374 |
| Rural Service Areas: MultiPlan/Texas True Choice | 800-950-7040 Option 2 for providers Option 7 for application/ credentialing |