

A message from Texas Health and Human Services Commission

Enter Missing EVV Visits

The Texas Health and Human Services Commission (HHSC) initiated a claims matching bypass from Oct. 1 to Dec. 31, 2023, for EVV claims to be paid without a matching EVV visit.

Program providers, financial management services agencies (FMSAs), and Consumer Directed Services (CDS) employers must enter missing EVV visits not submitted during the EVV claims matching bypass period within the 95-day visit maintenance timeframe.

MCOs will not allow the entry of missing EVV visits after the 95-day visit maintenance timeframe has passed.

New EVV TAC Rules

HHSC has adopted new Electronic Visit Verification rules in [Texas Administrative Code, Title 1, Chapter 354, Subchapter OT](#)

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Medicaid services provided by Wellpoint Insurance Company to members in the Medicaid Rural Service Area and the STAR Kids program and Wellpoint Texas, Inc. to all other Wellpoint members in Texas.

Medicare-Medicaid Plan services provided by Wellpoint Texas, Inc.

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