

How to join our network



Thank you for your interest in joining our network

To join our network:

Professional providers

If you wish to become a contracted provider or add a provider to your existing group, please complete the online provider enrollment application hosted on Availity Essentials. The system automatically accesses CAQH® to pull information you've already included in your Proview® application, so please update your profile and ensure it is in a complete or reattested status. The Availity online application will guide you through the enrollment process, providing status updates using a dashboard so

you know where you are in the process without having to call or email for a status update. Providers will be notified within five business days via email in the event their network participation request is determined to be incomplete.

If your organization is not currently registered for Availity Essentials, the person in your organization who will serve as the designated Availity administrator should go to www.availity.com and select **Register**.

For organizations already using the Availity Essentials, your organization's Availity administrator should go to **My Account Dashboard** from the Availity homepage to register new users and update or unlock accounts for existing users. Staff who need access to the provider enrollment tool need to be granted the role of *provider enrollment*. (Availity administrators and user administrators will automatically be granted access to provider enrollment.)

To access the provider enrollment application, log on to Availity Essentials and select Payer Spaces > Wellpoint > Applications > Provider Enrollment to begin the enrollment process.

If you are using Availity today and need access to provider enrollment, please work with your organization's administrator to update your Availity role. Go to My Account Dashboard > My Administrators to determine who your administrator is.

The information provided will be used to determine contract eligibility and to draft legal documents for signatures as needed. You will receive an application number following successful completion of the provider enrollment application. Use this application number when contacting Wellpoint:

- For ancillary and facility providers or other provider types, please complete a *Letter of Interest (LOI)*, located at the link below, and submit the *LOI* and a *W-9* to TXCREDENTIALING@amerigroup.com.
- The *LOI* must be filled out completely.
- For facilities and ancillaries, use this link: <https://bit.ly/3cQ4gBl>.

Nondiscrimination notice: Wellpoint does not deny or limit the participation of any provider or facility in the network and/or otherwise discriminate against any provider or facility based on any characteristic protected under state or federal discrimination laws. Wellpoint does not have a policy of terminating any provider who advocated on behalf of a member, filed a complaint against Wellpoint, appealed a Wellpoint decision, requested a review or challenged a Wellpoint termination decision.



Whom should I contact to enroll?

For inquiries about joining, please contact Provider Services:

- Medicaid/CHIP: **833-731-2162**
- Medicare Advantage benefits from Wellpoint: **866-805-4589**

To enroll in the following networks, contact:

- Vision providers: Superior Vision of Texas: **800-243-1401**
- Dental providers: DentaQuest: **800-896-2374**
- Rural Service Areas: MultiPlan/Texas True Choice: **800-950-7040**, option 2 for providers or option 7 for application/credentialing

Learn more about Wellpoint programs
provider.wellpoint.com/tx/



* Availity, LLC is an independent company providing administrative support services on behalf of Wellpoint.

Medicaid services provided by Wellpoint Insurance Company to members in the Medicaid Rural Service Area and the STAR Kids program and Wellpoint Texas, Inc. to all other Wellpoint members in Texas. Medicare services provided by Wellpoint Texas, Inc. or Wellpoint Insurance Company.