

Amerigroup Washington, Inc. Foundational Community Supports: supportive housing and supported employment

Amerigroup is the third-party administrator for the Foundational Community Supports program, which is a five-year Medicaid transformation demonstration that provides targeted benefits to the most vulnerable members. The targeted Medicaid benefits will help those eligible members with complex health needs to obtain and maintain housing and employment stability.

Amerigroup is contracted with the Health Care Authority (HCA) to meet the needs of this program and will provide administrative oversight of:

- The provider network.
- Service authorization.
- Claims payment.
- Encounter tracking/reporting.
- Quality improvement and outcome measurement.
- A sustainability plan.

Partners and support

Coordination and collaboration are keys to the success of this program. We will work with existing provider groups to build a network that supports the needs of our clients. Essential partners include groups such as the HCA, the Washington State Department of Social and Health Services, the Division of Behavioral Health and Recovery, the Aging and Long-Term Support Administration, community health centers, and more.

Foundational community support managers are available to ensure that all provider training and technical assistance needs are met. We will meet with providers regularly to promptly identify and resolve issues. Monthly dashboard metrics will allow us to support and spread best practices and lessons across the provider network.

Implementation

The program will be implemented in the fourth quarter of 2017 and will continue through the demonstration time frame. Through data collection, work with key partners and quality improvement strategies, we will develop a sustainable model so the program may become a full Medicaid benefit and will be implemented by all Medicaid managed care organizations.

We have a flexible and collaborative approach designed for operational excellence. If you would like to refer a client to the Foundational Community Supports program or become a participating provider, we want to speak with you.

For more information

Contact us with questions or for more information at 1-844-451-2828 or FCSTPA@amerigroup.com.