

Provider manual addendum for community mental health agencies and licensed behavioral health agencies

Amerigroup Washington, Inc. adopted the Service Encounter Reporting Instructions (SERI) for behavioral health services for integrated managed care. These instructions describe the requirements and timelines for reporting service encounters, program information and assignment of standardized nomenclature (which accurately describes data routinely used in the management of the behavioral health system). Information regarding the Service Encounter Reporting Instructions (SERI) can be found on the Amerigroup provider website at <https://providers.amerigroup.com/WA> > Provider Resources & Documents > Claims Submission and Reimbursement Policy. As Health Care Authority makes edits to the SERI, Amerigroup updates our system within 60 days of release from HCA.