

Amerigroup Washington, Inc. practitioner credentialing update

Amerigroup credentials licensed/state certified independent health care practitioners when an independent relationship exists between Amerigroup and the practitioner, and such individual practitioner is listed individually in the network directory.

COVID-19 is causing some disruption to the Amerigroup credentialing processes. Specifically, we are experiencing limited disruptions with entities that provide primary source verifications; some organizations have suspended processes for issuing or maintaining credentials:

- Certifying or professional boards — testing has been suspended as well as the delay in issuing certifications and/or renewals
- Training institutions — some have closed so professional education/training cannot be verified
- Licensing boards — license renewals may be delayed and current expiration dates may have to be extended

In light of these disruptions, Amerigroup continues to make our best effort to expedite the credentialing of practitioners who meet all Amerigroup credentialing criteria.

If a practitioner fails to meet our minimum criteria because of sanctions, disciplinary action etc., the normal process of sending these applications to committee review will be followed, therefore the timeline may be greater.

Amerigroup does not credential:

- Locum tenens (Practitioners filling gaps due to temporary healthcare shortage such as those previously retired and returning to practice)
- Practitioners who are not part of our network and are providing care to our members as part of a federal, state or local government emergency response team
- Practitioners who practice exclusively in an inpatient or group practice setting and provide care for our members only because members are directed to the hospital or another inpatient setting or group practice
- Practitioners who practice exclusively in free-standing facilities and provide care for our members only because members are directed to the facility

If you have questions, please contact your local Network Relations Consultant or email WA1 - Provider Relations wa1provrelations@amerigroup.com.