

Payment appeal timely filing limit updated

Amerigroup Washington, Inc. made the decision to extend the timely filing limit for claim payment appeals. Effective January 1, 2021, providers now have 60 calendar days from the date of the *Explanation of Payment* or reconsideration determination notice to appeal a claim decision. The original timely filing was 30 calendar days for claim payment appeals. We made this decision in our continuous efforts to ensure Amerigroup is easy to do business with.

If you have any questions about this notification, please reach out to your Network Relations consultant or e-mail wa1provrelations@amerigroup.com.