

System update – IMC CPT 96165

Issue: IMC CPT® 96165 was incorrectly denying for h64: *quantity over Medically Unlikely Edit (MUE) limit* and i12: *units allowed exceeded*.

Resolution: Per the guidance from Washington Health Care Authority (HCA) and Apple Health, we are to allow up to 10 units per day of 96165, which, when combined with two units for 96164, will equal three hours of group therapy as required by the state. We are confirming our claim payment system is in line with HCA's direction in regards to 96165. Our system configuration has been updated as of June 12, 2020.

System update – CPT 96153-96155

Issue: The HCA authorized an extension of CMS retired SUD codes 96153-96155 January 1, 2020, through April 1, 2020. Amerigroup Washington, Inc. is currently unable to accept claims with these CPT codes.

Resolution: Amerigroup is working to reconfigure compliance restrictions within our claims system in order to accept claims containing these retired CPT codes. Once this configuration is complete, any claims that were accepted but denied will be reprocessed, and any claims that were rejected for submission will need to be resubmitted. This update could take up to 60 days. An all-clear notice will be provided once the system update is complete. To avoid this issue, you can submit claims for the 2020 compliant CPT codes that were implemented by CMS and HCA to replace 96153-96155.

If you have any questions or concerns, please reach out to your local Network Relations consultant or contact us through the email listed online at <https://providers.amerigroup.com/Pages/contactus-wa.aspx>.